



Fund D&O Insurance Portal

FREQUENTLY ASKED QUESTIONS

Will I be reminded my policy is due for renewal?

Yes, the portal will remind you via email. You will receive an email advising your policy is due for renewal 60 days, 30 days and the day before renewal.

Does my policy automatically renew?

No, the policy does not automatically renew. You will be required to log into the portal, update your information (if there are any changes) and confirm your agreement to renew the policy. The renewal process can be concluded within one (1) minute.

How do I find my quote or renewal documentation?

Once logged into the portal, you can click "List of existing Quotes". Here you will find the status of your policy (Quote, Accepted) and can either amend/progress the quotation or review your signed policy documentation.

I've uploaded the wrong document during the quotation process. What do I do?

When documentation is uploaded (PPM, Certificate Of Incorporation) BMS are able to review the documentation. Should a document be incorrect, we will request the appropriate documentation. This will be requested via email, outside of the portal.

The country the Fund is domiciled is not listed. What should I do?

Whilst the portal continues to evolve as we get more enquiries; not all jurisdictions are currently agreeable. If the country you require is not listed, please contact a member of the BMS team.

If your question is not answered here, please contact

Drew Harvey

+44 (0)7765 745 294

drew.harvey@bmsgroup.com

Dominic Kennedy

+44 (0)7385 939 064

dominic.kennedy@bmsgroup.com

Priscilla Osibona

+44 (0)7876 745 632

priscilla.osibona@bmsgroup.com

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